



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

TSE has issued an IQNet recognized certificate that the organization:

**ROYAL HALI İPLİK TEKSTİL MOBİLYA SAN. TİC. A.Ş.**

4. OSB 83402 NOLU CAD. NO:3 ŞEHİTKAMİL -  
GAZİANTEP / TÜRKİYE

has implemented and maintains a  
CUSTOMER SATISFACTION MANAGEMENT SYSTEM  
which fulfills the requirements of the following standard:

**TS ISO 10002:2014**

Issued on: 02-08-2019

Expires on: 02-08-2022

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as  
a stand-alone document

*Registration Number : TR-MY-242/19*



Alex Stoichitoiu  
President of IQNet



Gökçen Bircan Değerliyurt  
Head of System Certification Group

*IQNet Partners\*:*

AENOR Spain AFNOR Certification France AP CER Portugal CISQ Italy  
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil  
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IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

\* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)